

Every platform has its own policies about what happens to an account when someone dies. Some let you download data. Some let you memorialize the profile. Some will only delete the account entirely. This section is a reference you can come back to as needed -- you do not need to read it all at once.

### THIS CAN WAIT

Deciding what to do with social media profiles is not urgent. You do not need to memorialize, delete, or do anything with these accounts right now. Take as much time as you need. There is no wrong timeline.

## Platform Quick Reference

Platform	Can Do	Cannot Do	Required Docs
Google	Data export, account closure	Get password, sign in	ID, death cert, court order
Apple	Photos, messages, files, backups	Keychain passwords, purchased media	Legacy key + death cert OR court order
Facebook	Memorialize, download data, delete	Sign in, read messages	Proof of death; court order for data
Instagram	Memorialize or delete	Access data, manage account	Proof of death
X (Twitter)	Request deactivation	Access data, memorialize	Death cert, ID, proof of relation
LinkedIn	Memorial page or closure	Access data, download	Death cert, proof of relation
Microsoft	Email + contacts on DVD	Sign in, transfer ownership	Death cert, proof of relation
TikTok	Request deletion	Memorialize, access data	Death cert, proof of relation
Snapchat	Request deletion	Transfer, recover content	Death cert
Pinterest	Request deactivation	Access boards, transfer	Death cert, proof of relation

## Timeline Expectations

Platform	With Legacy Tool	Without Legacy Tool	Court Order Path
Google	N/A (must pre-configure)	1 to 4 months	2 to 4 weeks for order
Apple	1 to 2 weeks	1 to 3 months	2 to 6 weeks for order
Facebook	1 to 4 weeks	1 to 4 weeks	Varies
Microsoft	N/A	4 to 10 weeks	May be required for OneDrive

Platform policies change periodically. If information here does not match what you encounter, check the platform's current help center for their most recent bereavement policy.